

# Welcome

Gympie RSL's Member Rewards program provides access to exclusive rewards and benefits.

When you play the gaming machines or make a purchase around the club using your membership card, you'll be rewarded by earning Club Dollars.

## Club Dollar Points

Members in the Ruby level will earn Club Dollar Points at the following rates:

- Earn one Club Dollar Point per \$1 spend on food and beverage
- Earn one Club Dollar Point per \$8 play on the gaming machines

As you progress through our rewards levels, the rate which you earn Club Dollar Points increases. Points are valid for up to 12 months from the date they are earned.

## Rewards Levels

Rewards levels are based on your activity in the club. You can move up a level anytime throughout the month, with levels reviewed on the 1st day of each month.

Member Rewards Benefits	Ruby	Opal	Emerald	Sapphire	Diamond	Double Diamond
Member pricing						
Member promotions						
Birthday rewards						
Cash redemption of points						
Daily visitation bonus		25	50	75	100	250
Points bonus on gaming play		10%	20%	30%	50%	75%
Food & beverage pay by points discount		10%	20%	30%	40%	50%
Daily barista coffee						
Extra kiosk rewards						

## Earning Club Dollar Points

Earn Club Dollar Points instantly while playing the gaming machines with your membership card inserted. Or hand you card over to our friendly staff when making a purchase at any of our bars or dining outlets.

## Redeem your Club Dollar Points

You can use your Club Dollar Points to pay for food and beverages. Simply let our staff know you'd like to pay by points when handing over your membership card. You can also redeem your points for a cash voucher from the members kiosk.

## Frequently Asked Questions

### What rewards level am I in?

Your level is determined by your activity in the club over the last three months. As you use your card to make food & beverage purchases around the club, you'll progress towards the next rewards level. You can check your level at any time via the members kiosk.

### What is the daily visitation bonus?

The daily visitation bonus is a reward for members in the Opal and above tiers. Members in eligible levels will receive the listed amount of bonus points once per day when you swipe your card in the members kiosk.

### How do I move up a level?

Once you reach the required activity, you will automatically move up to the next level. You can then start enjoying new rewards of that level straight away!

### Can I move down a level?

Once you reach a new rewards level, you are then guaranteed to remain in that level until the next review date. Review are conducted on the 1st day of each month and levels are adjusted.

### How long do my Club Dollars Points last for?

Club Dollars Points are valid for up to 12 months from the date they are earned. When you use your points, the oldest points are redeemed first. Providing you redeem your points regularly, your points shouldn't expire.

### Will the program benefits change?

Yes, the program is regularly reviewed and all benefits are subject to change.

## Responsible Gambling

Gympie RSL is committed to ethical and responsible behaviour that recognises the importance of the wellbeing of our members and patrons, with a focus on minimising the potential harm of gambling. Gympie RSL has developed a Responsible Gambling Policy to minimise harm associated with problem gambling. For further information, please ask to speak with a Customer Liaison Officer in the gaming room.

## Privacy notice

Gympie RSL is committed to the privacy of members. While the information collected from our Member Rewards program is important to allow us to tailor exclusive rewards and benefits, our most important asset is our members' trust. Information collected will be safeguarded according to strict standards and security. It is only used to deliver services and rewards for members. Gympie RSL will take all reasonable steps to protect members' personal information, which we hold from misuse, loss, unauthorised access, modification and disclosure.



**MEMBER**  
*Rewards*

Gamblinghelp  
QUEENSLAND

PHONE | FACE-TO-FACE | ONLINE

[www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au)

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Terms and conditions apply

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